

CONDITIONS OF USE

*Thank you for choosing Vall d'Àger Campsite, Vall d'Àger Bungalows and Espai d'Estels Nature Hotel
Over 25 years enjoying a simple, comfortable way of life in the heart of nature. Long live Vall d'Àger!*

General rules:

- For safety reasons it is totally prohibited to exceed the number of occupants allowed in the accommodation booked. A baby or a child is considered an occupant.
- Insurance: The management of Vall d'Àger campsite, as part of Iniciatives de la Vall d'Àger, takes no responsibility in the event of theft, accident or personal injury or damage caused by outside third parties. It is not responsible for damage caused by storms, hail, fire or other acts of 'force majeure'.
- We require ID cards or passports from the person who made the booking and all those in the party over 16 years of age. These documents will be returned immediately.



Rules for pitches at the Vall d'Àger Campsite:

- We cannot reserve specific pitches.
- On arrival all guests are free to choose whichever pitch they like from those available.
- All visitors must register at reception and pay the corresponding fee.
- Charcoal barbecues are permitted on the pitches or in the barbecues dotted around the campsites.

Electricity hook-up:

It is absolutely prohibited to connect an unsuitable plug to the electrical distribution boxes. Electrical cables must be earthed and fully insulated. The management at Vall d'Àger Campsite reserves the right to refuse electrical supply to guests whose electrical installation is not in perfect condition.

Waste water.

For reasons of hygiene and to protect trees and plants, waste water must be disposed of in the chemical toilets. You will find the chemical toilets in the General Services Area.

Rubbish:

Rubbish must be deposited in the recycling and sorting bins on the campsite. It is totally prohibited to dispose of charcoal that is still warm in the rubbish bins.

Use of fountains, sinks and washbasins:

Drinking water from the fountains is exclusively for human consumption. Basins are to be used only for washing plates and cooking utensils and the sinks for laundry. Please use the facilities responsibly and leave them as you would wish to find them.

CHECK-IN/CHECK-OUT | Pitches and tents

- Arrival from 9 am
- Departure before 5 pm
- The Vall d'Àger Campsite security barrier is open from 8 am to midnight. Outside of these times access to the campsite is pedestrian only.
- Early check-in/check-out is allowed at no extra charge, depending on availability and with prior notice.

From 11 pm to 8 am

we ask that you minimize noise as much as possible



Rules for Vall d'Àger bungalows:

- The price includes final cleaning at the end of the stay except for kitchen, crockery and cutlery.
- Bedlinen and towels are not included but can be hired at an extra charge.
- Dogs are not permitted in the bungalows.
- It is not permitted to pitch tents around the bungalows.
- One vehicle is permitted per bungalow and is included in the price. All extra vehicles must be registered and pay the corresponding fee.
- We ask you not to smoke inside the bungalows.



Rules for Espai d'Estels, Nature Hotel:

- Daily cleaning service is included in the price.
- Bedlinen and towels are included in the price.
- Dogs are not permitted in the hotel.
- It is not permitted to pitch tents around the hotel.
- One vehicle is permitted per group and is included in the price. All extra vehicles must be registered and pay the corresponding fee.
- We ask you not to smoke in the hotel.

CHECK-IN/CHECK-OUT | Bungalows + Espai d'Estels

- Arrival from 1 pm
- Departure before 12 pm
- Early check-in/check-out is allowed at no extra charge, depending on availability and with prior notice.
- Guests may access the area around the Vall d'Àger Bungalows and Espai d'Estels at any time, both on foot and by car.

From 11 pm to 8 am
we ask that you minimize noise as much as possible.

Vall d'Àger Campsite management reserves the right to ask any guests infringing these rules to leave the campsite.